

Welcome to Viola

We are glad to have you as part of our community. Thank you in advance for providing this basic information for Water Utility Service set-up; in addition, please find "Need to Know" information about living in Viola listed here.

Name(s): _____

Address: _____ PO BOX _____ Own Rent

Phone: Email address: _____ Service to begin

If you are a renter please fill out your landlord's contact information here: _____

Please detach above and return to Viola Village Hall, keep bottom for your information!

~Water/Sewer~

There is a \$75 deposit for water/sewer service to begin. This deposit will stay with you until you move, if you move from Viola your deposit will be refunded to you, if you move to another home within the Village your deposit moves with you. Meters are read the beginning of the month and payment is due 20 days after billing is printed. If payment is not received by the due date a 10% late fee is assessed. There are 3 ways to pay your water/sewer bill, visit our website www.villageofviola.org and click on the PayPal link on the bottom, you can drop off your payment at Village Hall 1305 17th Ave. or you can pay at Farmers State Bank located at 1803 13th St. Viola. If your bill reaches the point of disconnection, you will be notified by a stamp being added to your monthly bill card and a disconnect notice will be placed on your door. If your service is disconnected there will be a \$25.00 disconnect fee assessed and your service will not be restored until your bill is paid in full including a reconnect fee of \$25.00. If you need to make payment arrangements, please notify the Village Water Clerk at 309-596-2510, leave a message and your call will be returned.

~US Post Office~

Please contact the Viola Postmaster to let her know of your new residence. She will let you know if you are eligible for a free post office box or if your mail will be delivered to your new home. Please note that you will not start receiving mail until the Postmaster is notified. You can find the Viola Post Office at 1508 13th St Viola

~Village Board Meetings~

Village board meetings are held the first Monday of each month at the Village Hall at 7pm unless otherwise noted. Everyone is welcome to attend. Village Hall is located at 1305 17th Ave. Viola.

~Viola Community Center~

Please contact the Viola Village Clerk for info on renting the Viola Community Center (309)596-2513 Rent is \$50.00 and a \$50.00 refundable deposit is required as well.

~Other useful information and phone numbers~

Free recycling dumpster-turn North onto 16th St. off of 17th Ave. dumpster is located on east side of the road

Green Township Fire Department- 1604 13th St. 596-2311 (non-emergency) call 911 for emergency

Viola Home Telephone Company (Phone & Fiber Internet) 1106 13th St. Viola 309-596-2222

Viola Police 309-596-4111 (non-emergency use only please) call 911 for emergency

Viola Public Library - 1701-17th St. Viola 309-596-2620

Garbage Pickup -Spencer Brothers 309-667-2321, Jackson Disposal 309-586-4410 or MWI 309-787-2303